



## SERVICE SCHEDULING

Optimize technician efficiency to increase profits!





### Streamline the service scheduling process to improve efficiency and improve customer satisfaction

Effectively managing technician time is crucial in today's demanding environment with no time to waste. IntelliDealer's Service Scheduling solution enables real-time scheduling and task prioritization to help you optimize technician productivity and streamline service workflows, reducing manual processes like whiteboards and spreadsheets.

Our powerful service scheduling solution empowers dispatchers and service managers to efficiently plan, prioritize, and optimize technician assignments across all work orders—whether they're for customer machinery, rental fleets, internal jobs, or warranty claims. The drag-and-drop interface allows easy scheduling and re-prioritization of jobs, ensuring the right technician with the right skills is assigned to the right job.

Technicians receive all necessary information in real-time, helping dealerships boost first-time-fix rates and improve overall service performance.

### Maximize technician Efficiency

-  IntelliDealer's color-coded scheduling dashboards facilitate streamlined and effective scheduling, allowing service managers to easily assign and adjust jobs, ensuring efficient job completion.
-  Technicians receive real-time updates on their assignments, with access to detailed customer histories, parts availability, and work order information, helping them complete jobs more effectively.
-  Ensure technicians have the right skills, customer information, and parts before they arrive at the job site, improving first-time-fix rates and shortening repair times.
-  Proactively keep customers informed with real-time updates on job progress, delays, or parts availability, helping you build stronger relationships increasing customer satisfaction.