

TETHR IT NOW

Fastest and Easiest Way to Add Video Calling to Your Support Solution

Connect Experts With Users to Troubleshoot Technical Problems in a Whole New Way with Tethr It Now.

Tethr It Now's simple architecture allows your customers and employees to connect with you instantly on any device, so you can reduce downtime, eliminate return trips to the dealership and customer site, and maintain the reputation of your dealership.

Using Tethr It Now allows for speedy and seamless connectivity, which promotes first-rate customer service. Stop dispatching valuable resources without knowing the facts of what is really needed — and Tethr It Now.

2x
LESS ON NONBILLABLE HOURS

2-5x
ELIMINATED MACHINE DOWNTIME

Insightful Remote Visual Support. No App, Login, or Meeting Notice Required.

- 1 Provide remote visual support
- 2 Improve access with a web-based platform
- 3 Connect with multiparty conference calling — no licenses needed
- 4 Build a repository of troubleshooting videos
- 5 Draw on screen for improved collaboration with end users
- 6 Integrate with most ERPs and CRMs
- 7 Connect with multiple customer support and product support specialists
- 8 Record and access support call data with natural language processing (NLP) for staff training and sharing best practices